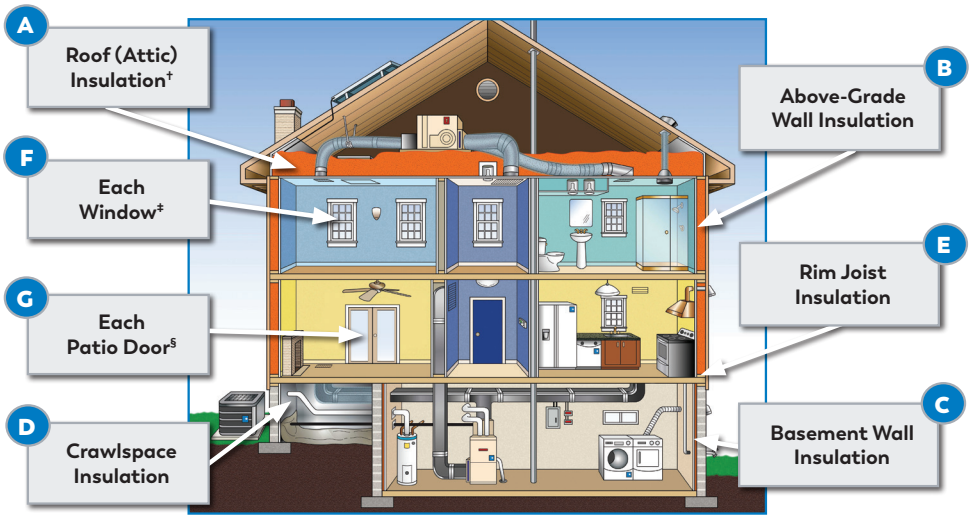
INSULATION AND WINDOWS PROGRAM

2019 CUSTOMER OVERVIEW

Valid through Dec. 31, 2019*

Consumers Energy
Count on Us®

If you're a Consumers Energy residential natural gas or electric customer, you can get cash back for insulation and replacement windows. For a limited time, rebates on insulation and window installation from Consumers Energy will help make upgrading your home more affordable. You can either hire a contractor to do the work, or do it yourself—the choice is yours! Save now with your rebates and continue to save with lower energy bills year-round.



Consumers Energy Insulation and Windows Rebates*			
Minimum Efficiency for Measure	Consumers Energy Customer Type		
	Natural Gas and Electric	Natural Gas Only	Electric Heat Only
A. Roof (Attic) Insulation† - R-value of 48 or less (must insulate a minimum of 500 square feet of attic area)	$125	$125	$50
A. Roof (Attic) Insulation† - R-value of 49 to 59 (must insulate a minimum of 500 square feet of attic area)	$175	$175	$60
A. Roof (Attic) Insulation† - R-value of 60 or higher (must insulate a minimum of 500 square feet of attic area)	$200	$200	$70
B. Above-Grade Wall Insulation (must insulate a minimum of 500 square feet of wall area)	$125	$125	$50
C. Basement Wall Insulation (must insulate a minimum of 500 square feet of wall area)	$50	$50	$50
D. Crawlspace Insulation (must insulate a minimum of 200 square feet of wall area)	$50	$50	$10
E. Rim Joist Insulation (must insulate all accessible rim joist areas)	$50	$50	$20
F. Window‡ (U-factor must be ≤ 0.27 or window rated as ENERGY STAR® for Northern Climate Zone)	$15 each		
G. Patio Door Replacement§ (U-factor must be ≤ 0.30 or patio door rated as ENERGY STAR for Northern Climate Zone)	$40 each		

Applying for your rebates is simple:

1. Apply online at **Consumersinwin.com** for fast and easy processing. If you're unable to apply online, download an application at **ConsumersEnergy.com/myhome**
2. Submit the rebate application, along with required proof-of-purchase documents. We recommend submission within 30 days of installation completion to ensure availability of funding.
3. Upload, email or mail your materials receipts and/or contractor invoices. Pressed for time? You can take proof-of-purchase pictures and send them to us on your phone. See the next page for a full list of requirements.
4. Receive your rebate check in the mail in four to six weeks. Rebate amount cannot exceed total project cost, including installation equipment.

For more information, call **866-234-0445** or visit **ConsumersEnergy.com/myhome**

* Applications must be received by Dec. 31, 2019, to qualify for incentive amounts advertised above.
† Reflective attic barriers, house wrap and siding are ineligible.
‡ Glass block windows, window glazing and skylights are ineligible. Windows are per unit and may include those rated as ENERGY STAR for Northern Climate Zone.
§ Includes sliding and swinging glass doors. Patio doors are per unit and may include those rated as ENERGY STAR for Northern Climate Zone. Solid core doors with glass lites smaller than 75 percent of total door area, glass block doors and storm doors are ineligible.

The Consumers Energy Insulation and Windows program customer incentives will be offered for a limited time in all Consumers Energy service territories. Incentives are subject to availability. Before investing in energy efficiency improvements, please confirm the availability of rebate funds by contacting the program at 866-234-0445 or ConsumersEnergy.com/myhome. Customers only are eligible for the incentive associated with their service and must have an active Consumers Energy account. Rebate amount cannot exceed total project cost including installation equipment.

TERMS AND CONDITIONS

PAPER APPLICATION: Applications for customer incentives can be downloaded or completed online at ConsumersEnergy.com/myhome. This application and any required additional documentation, including the invoice and/or a copy of the original sales receipt, must be filled out completely, truthfully and accurately. Participants are advised to print and retain a copy of their confirmation code and any accompanying documentation submitted to Consumers Energy under the Insulation and Windows program. Consumers Energy will not be responsible for lost documentation pertaining to this application request. This program covers projects completed and installed on or after Jan. 1, 2019. Details of this program, including incentive levels, are subject to change or cancellation without prior notice. It is recommended that the application, with required proof-of-purchase documents, be submitted within 30 days of installation completion to ensure availability of funding. Funds for incentives are limited and available on a first-come, first-served basis. Incentive amounts are valid through Dec. 31, 2019, but can change without notice. Please call 866-234-0445 or visit ConsumersEnergy.com/inwin for the most up-to-date program details.

ELIGIBILITY: This offer is valid for Consumers Energy residential natural gas and/or electric customers (active account at time of installation) applying only through the Consumers Energy Insulation and Windows program. PARTICIPANTS MUST BE CONSUMERS ENERGY ELECTRIC CUSTOMERS WHO HAVE CENTRAL AIR CONDITIONING OR ELECTRIC HEAT (INCLUDES HEAT PUMPS AND ELECTRIC RESISTANCE HEATING SYSTEMS) OR NATURAL GAS CUSTOMERS WITH CENTRAL GAS FURNACES OR GAS BOILERS. Single-family dwellings, including condominiums and townhouses, must be individually owned and metered for natural gas and/or electricity. This offer is not valid for new additions, garages, enclosed porches, new construction homes, multiple rental units managed or owned by a third party, or commercial properties or otherwise approved by Consumers Energy. Only one rebate is available per customer for each qualifying measure at address where installed. Windows are per unit and include sliding and swinging glass doors. Ineligible insulation measures include reflective attic barriers, house wrap and siding. Ineligible window and door measures include storm doors, glass block windows or doors, skylights and solid core doors with glass lites smaller than 75 percent of total door area. For other programs and eligible incentives, please visit ConsumersEnergy.com/myhome.

APPROVAL, VERIFICATION AND INSPECTION: Prior to any payment of incentives, Consumers Energy reserves the right to verify all installed energy-saving measures and sales transactions. Homeowner/Contractor will verify that the installed energy-saving measures meet all applicable building codes; zoning laws; local, state and federal requirements; and other relevant requirements including any applicable permits as required by code/law. Participant's home also may be selected for a quality control post-installation inspection by the Program Implementer, ICF. No warranty is implied by this inspection.

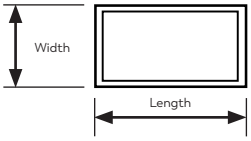
REQUIRED DOCUMENTATION: Homeowners may take a photo, scan and upload, email or mail their application, in addition to the following supporting documentation, where applicable:

- **Proof of Purchase:**
  - » Material Receipt Requirements: Must show product name, quantity, place, cost and date of purchase. Return receipts are not valid as proof of purchase.
  - » Invoice Requirements: Must include customer name, account service location (where work was performed), date of installation, cost and the following:
    - Windows/Doors—Product description and quantity
    - Insulation—Detailed scope of work indicating type of material installed, square footage for area installed and R-value installed. See the Square Ft. Calculation and R-value Calculation example, above right.
- **Additional Windows/Doors Requirements:** Must have a National Fenestration Rating Council (NFRC) label with a U-factor of 0.27 or less for windows and 0.30 or less for doors or be rated as ENERGY STAR for Northern Climate Zone **AND** must include the manufacturer product literature or specification sheet indicating that the product has a U-factor of 0.27 or less for windows and 0.30 or less for doors. Refer to the tables, above right.

See Sections III and IV of the application for specific product and installation requirements.

Square Ft. Calculation Example

Length x Width = Sq. Ft. (Area)



R-Value Table

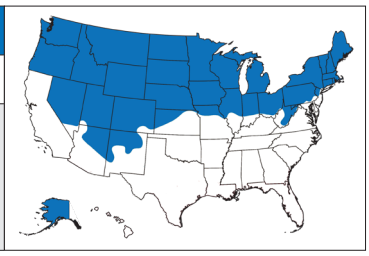
Material	R-value
Cellulose	3.7/in
Fiberglass Batts	3.0/in
Fiberglass, loose fill	2.8/in
Rockwool	3.0/in
Open Cell Spray Foam	3.7/in

Window Sample NFRC Label

U-Factor

Qualification Criteria and Map for ENERGY STAR Northern Climate Zone

U-Factor	Solar Heat Gain Coefficient	
≤ 0.27	Any	Prescriptive
= 0.28	≥ 0.32	Equivalent Energy Performance
= 0.29	≥ 0.37	
= 0.30	≥ 0.42	



PAYMENT: Please allow four to six weeks for payment, which will be in the form of a check in the account holder's name. Payment processing may take longer if information is missing on the application. Rebate amount cannot exceed total project cost including installation equipment. Please call 866-234-0445 if you have questions about your incentive or accompanying documentation.

TAX LIABILITY: Consumers Energy will not be responsible for any tax liability that may be imposed on the homeowner as a result of the payment of incentives. Please contact your tax adviser for more information.

SCANNED DOCUMENTS: Scanned original documents transmitted to the Program Implementer, ICF, as an attachment to the electronic rebate application will be the same as delivery of the original signed documents. At the request of Consumers Energy, the participant must provide the original document to confirm that documents were sent with a scanned signature.

ENDORSEMENT: Consumers Energy does not endorse any particular manufacturer, product, system design, claim or contractor in promoting this program.

INFORMATION RELEASE: Participant agrees that Consumers Energy may include participant's name, Consumers Energy services used and resulting energy savings in reports or other documentation submitted to Consumers Energy and/or the Michigan Public Service Commission (MPSC). Consumers Energy will treat all other information gathered in evaluations as confidential and report it only in the aggregate.

LIMITATION OF LIABILITY: Consumers Energy's liability is limited to paying the incentive specified. IN NO EVENT WILL CONSUMERS ENERGY BE LIABLE, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE, FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM. Consumers Energy reserves the right to not pay this incentive if the application and all required additional information are not complete and accurate.

WARRANTIES: Consumers Energy DOES NOT WARRANT THE PERFORMANCE OF MEASURES OR OF INSTALLED EQUIPMENT EXPRESSLY OR IMPLICITLY. Consumers Energy makes no warranties or representations of any kind, whether statutory, expressed or implied, including without limitations, warranties of merchantability or fitness for a particular purpose regarding any energy efficiency measure or window provided by a manufacturer or vendor. Contact the manufacturer for details regarding measure or window performance and warranties.

PROPERTY RIGHTS: Participant represents that he/she has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord's consent has been obtained.

OWNER'S CERTIFICATION: Owner certifies that he or she has purchased and installed the eligible improvement measures and equipment listed in this Rebate Application at the defined location. Owner agrees that all information is true and that he or she has conformed to all program requirements listed.